

arkAOS | PRO



Documentation

MEDIA SERVER SERIAL NUMBER

MEDIA SERVER ACCOUNT CREDENTIALS

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1 Quick Start

1.1 Start up procedure

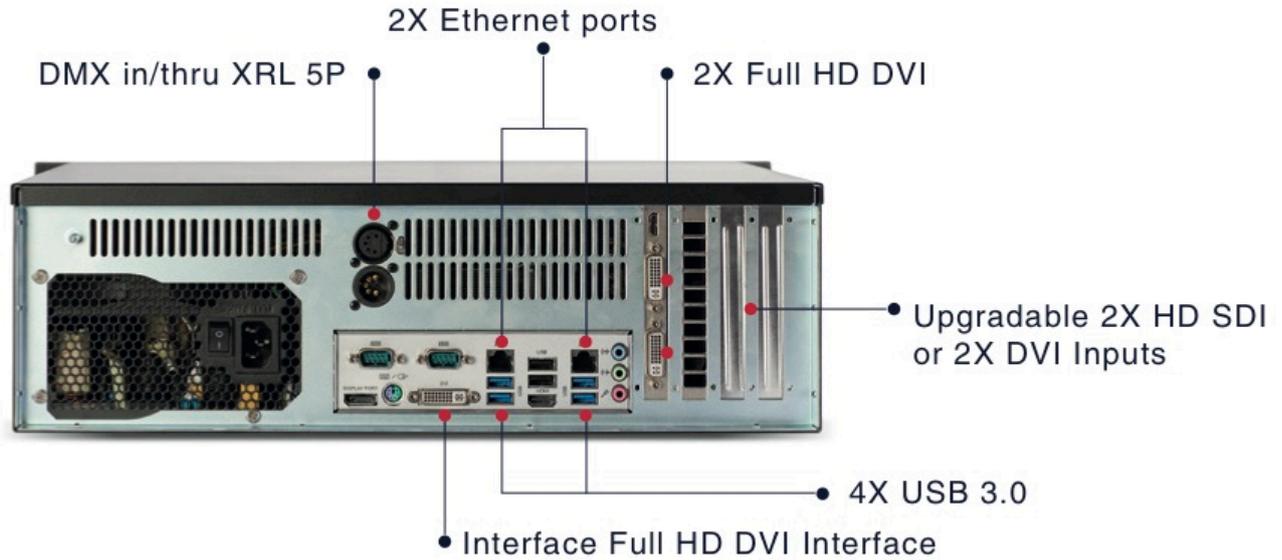
1. Plug the power cable on the back of the server.
2. Plug a Keyboard and Mouse on any USB ports.
3. Attach a screen to the user interface outputs.
4. Attach one or two displays to the fullscreen output(s).
5. Start up the machine using the power button on the left front side of the machine. Windows will Boot-up.
6. When windows started up properly launch MediaMaster from the desktop.
7. If the procedure ended correctly, fill in the necessary warranty documents.

Note : Now you are ready to start using the MediaMaster software.

For more information about the software we can refer you to our user manual that you can find underneath the help button on the upper side of the software.

2 Panel connection chart

1.2 Stage Server Back



1.3 Stage Server Front



1. Power button
2. 2x USB 2.0
3. Power led
4. Hard-drive led

3 System Recovery Process

3.1 Introduction

If for any reason you have problems with your ArKaos Media Server system drive (drive C), you can restore it to factory settings thanks to the backup image file which is located on an external memory called 'BACKUP'. To do so, follow this recovery process step by step. Make sure you have a backup of your personal content. After Recovery your system will be restored to its factory settings, removing all the existing files.

IMPORTANT :

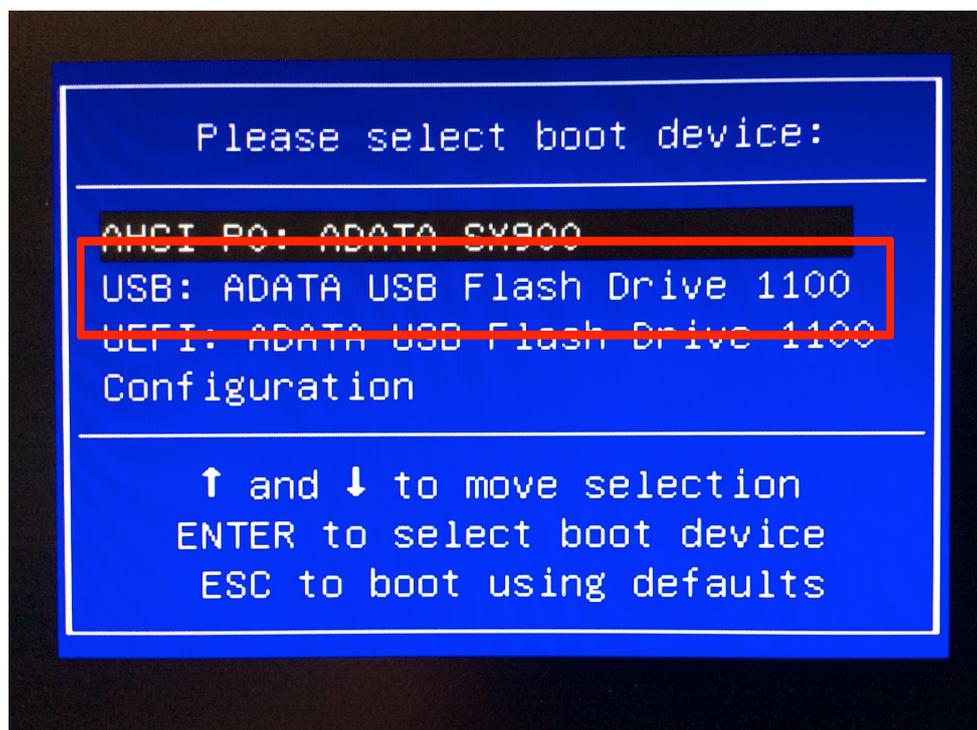
Be very careful when going through the Recovery Process as your server may become unusable if you do not select the correct options as described further. Upon receiving the server it is recommended that you take some time in a quiet place to go through the Recovery Process on the server up to step 8 so that you are familiar with the recovery and you will be more confident if you need to do it on a tour, two hours before a show.. .

3.2 Before you start

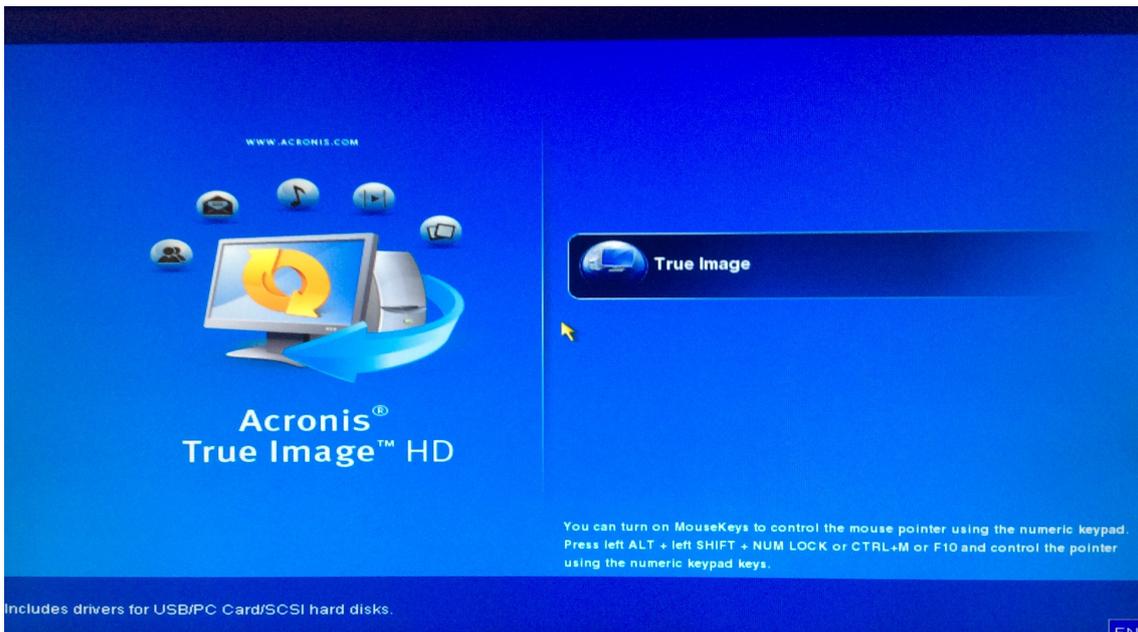
- Make sure your server is connected to a stable power source.
- Connect a keyboard, a mouse and an external display.

3.3 Step by step process

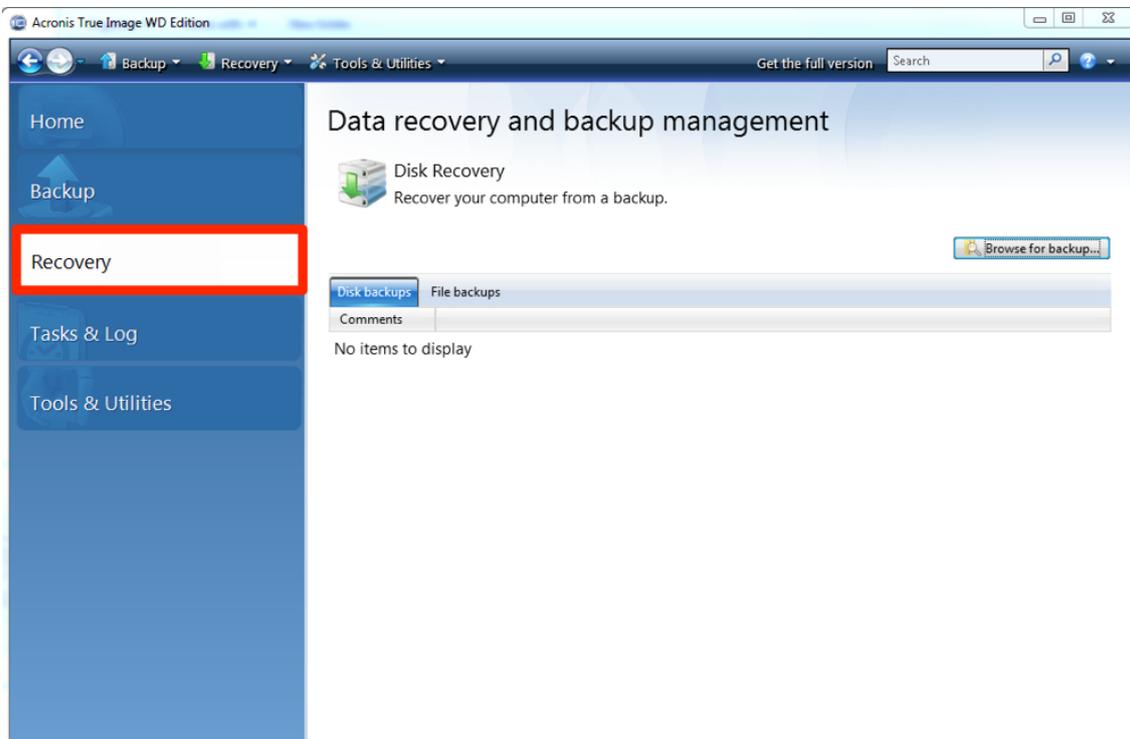
1. At boot up, when you see the first BIOS message appear, press the F11 key to start the Boot menu.
2. A new window will open on your screen. Select "USB: ADATA USB Flash Drive 1100" as both first device.



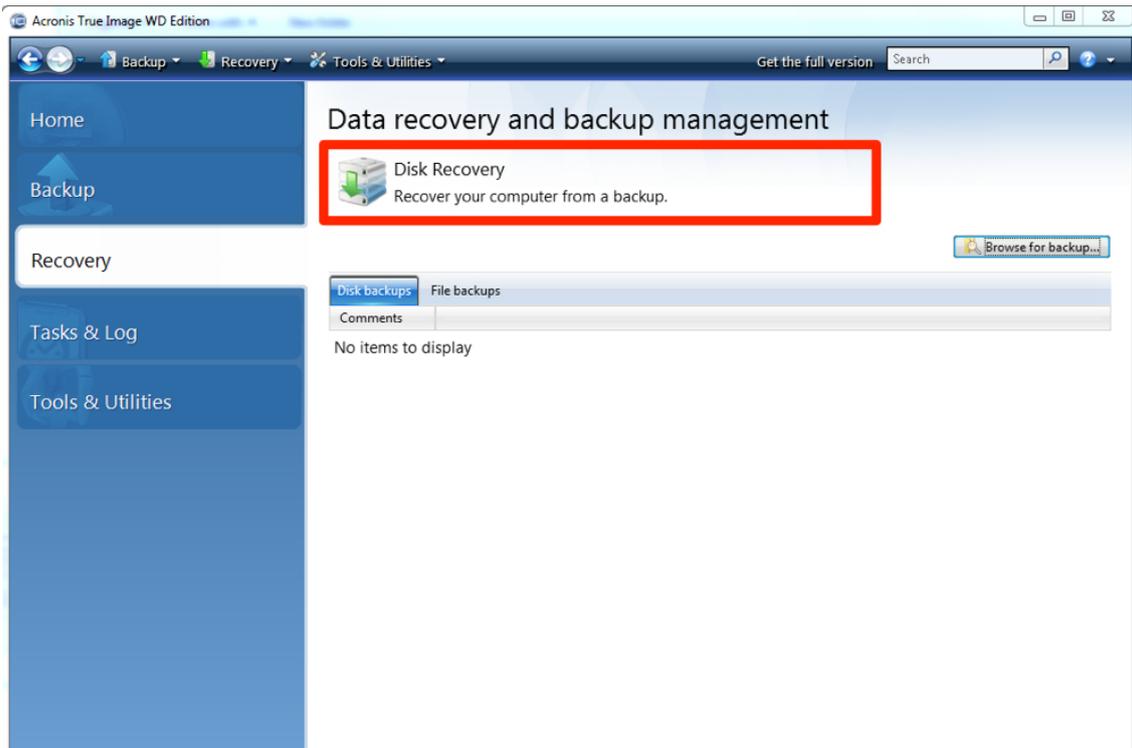
- 3 The Recovery Manager starts with the following screen. Choose « *True Image* ».



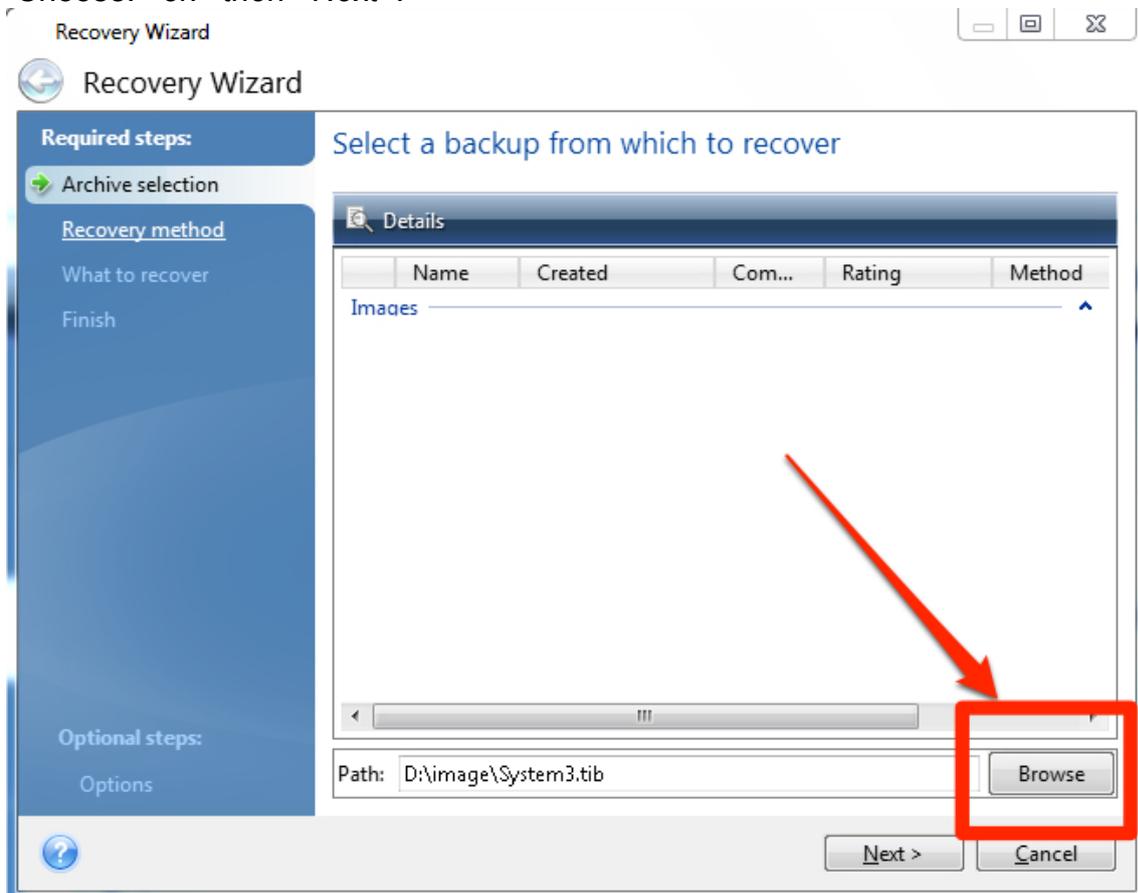
- 4 When Acronis is loaded, select « *Recovery* ».

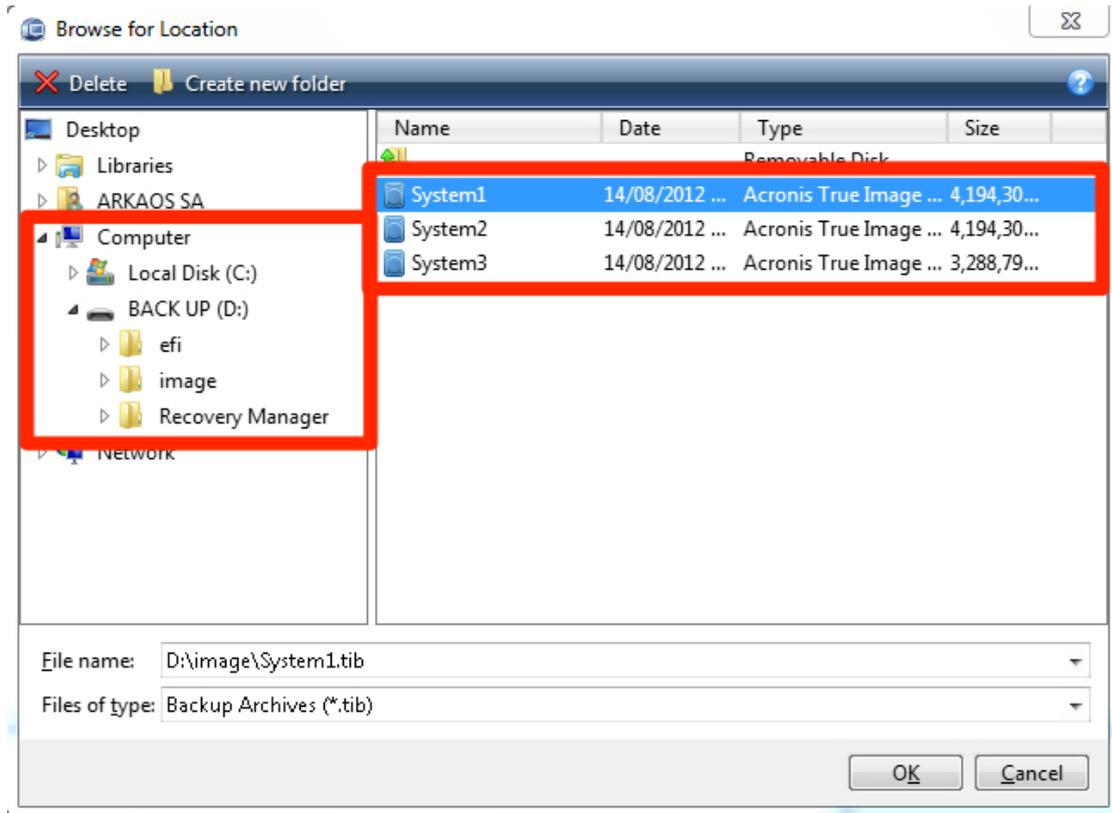


5 Click on « *Disk Recovery* ».

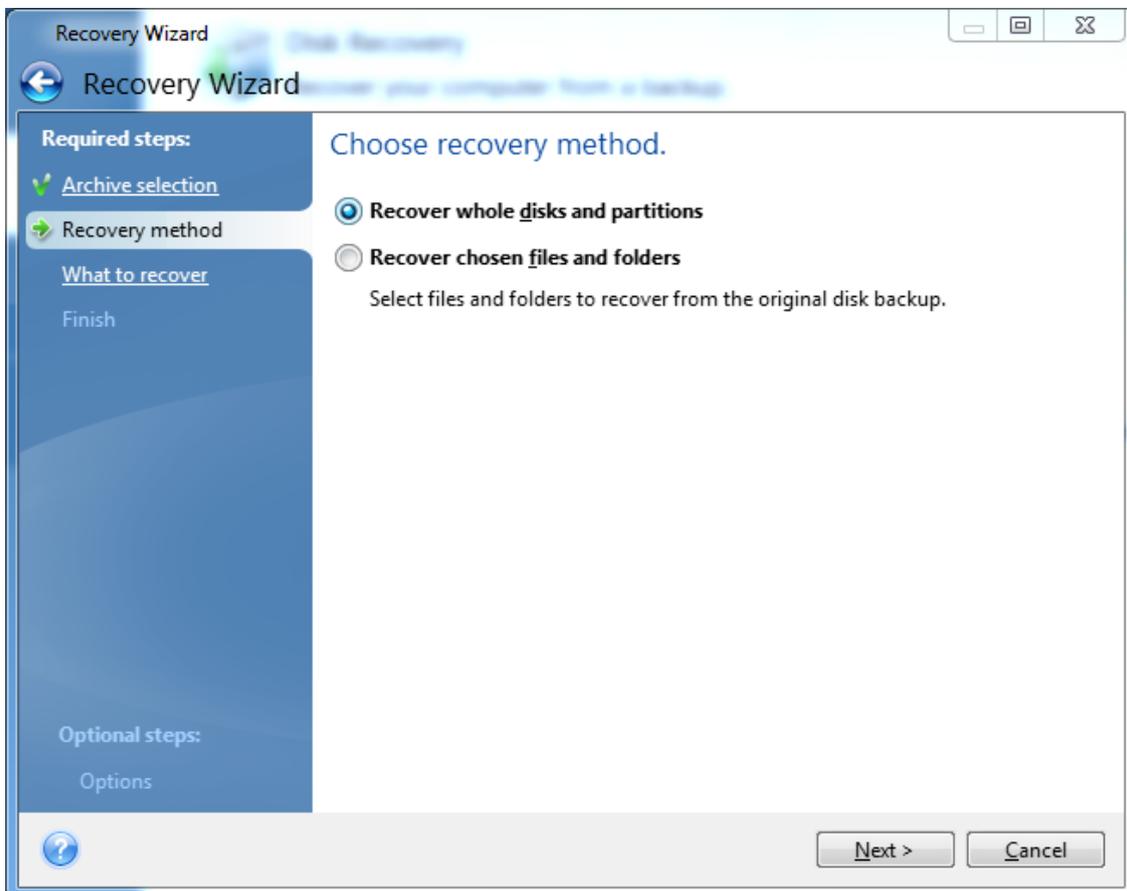


6 Click on browse and go to: « *removable drive (E) -> image* » and select “*system 1*”. Choose: «*ok*» then «*Next*».

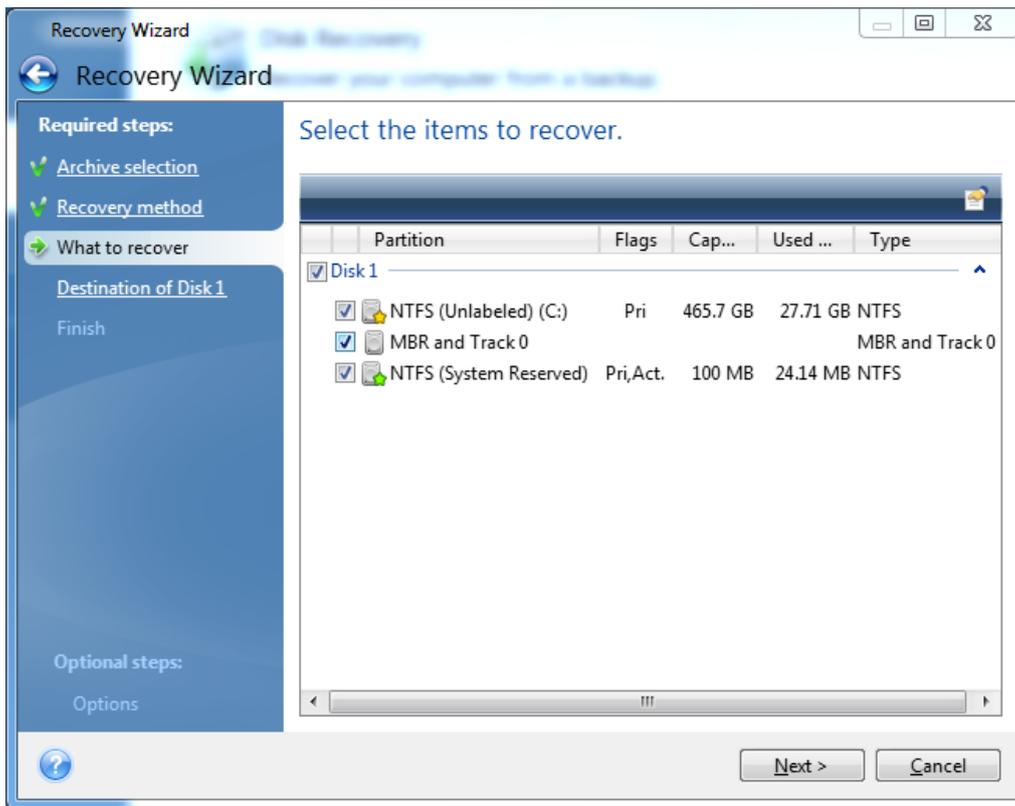




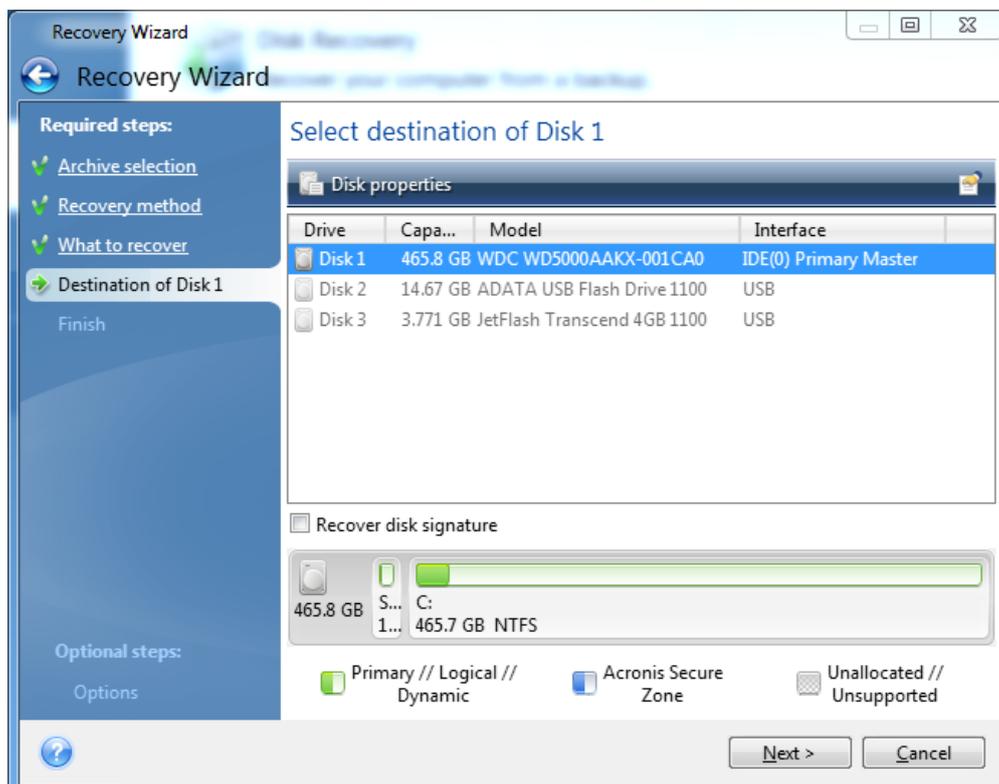
7. Select: « Recover whole disks and partitions »



8. Select what you want to recover. Click on all 3 options



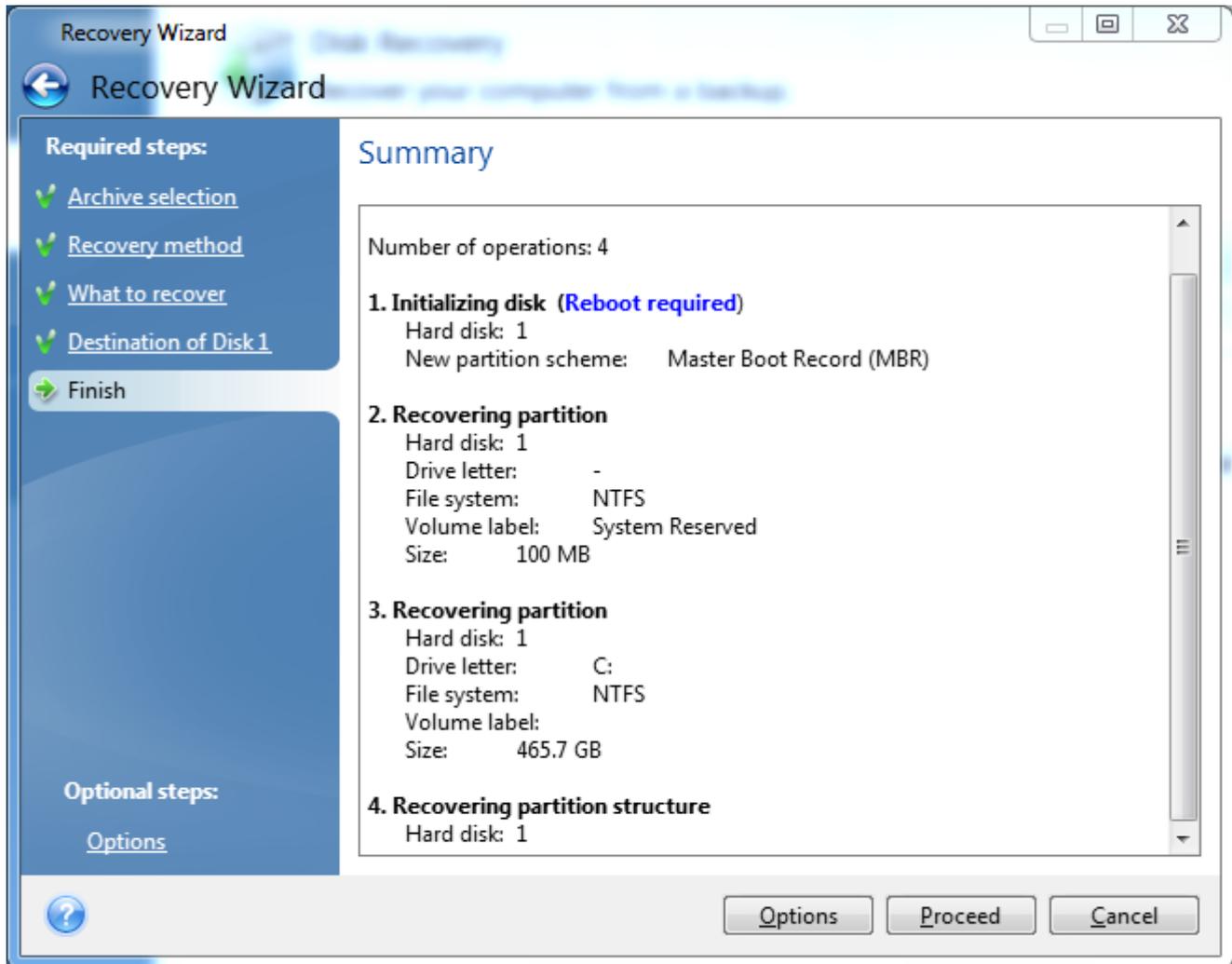
9. Choose the destination for each partition



ATTENTION:

Nothing has been modified on the server yet, if you were just trying the Recovery Process this is where you can click « *Cancel* » and reboot the server without any change.

10. You will get a summary of what you will do to the system. If you now click on « proceed » the recovery process of your machine will start and your machine will go back to its factory settings.



11. When the recovery is finished you will receive a message that states that your recovery was successful. Close Acronis and the system will restart with its factory settings.

4 *Support, information and contact*

4.1 Introduction

The ArKaos Stage Server is a professional media server which was designed and configured for the sole purpose of running the ArKaos MediaMaster software with the best possible performance and stability.

As such, it should always be manipulated and operated by trained professionals, which should also be capable of using the Lighting Desk that will be used to control the Stage Server (if any).

Unless recommended by ArKaos or an ArKaos Reseller, no modification should be made to the system and no additional software should be installed on the server because it may result in making the system unstable.

4.2 Service and repairs

For service and repairs, remember that you are bound to the Warranty and Replacement Policy that shipped with your server.

Service and repairs for your server should always be done by ArKaos or an ArKaos Reseller. In any case, it is always recommended to first contact the ArKaos Reseller which you bought the server from.

Our distributors and resellers are also at your service if you would like to request specific information in your language, advice on compatible lighting desks, LED walls, projectors or any other additional hardware solution, quotes for a particular configuration etc..

A complete list of distributors and resellers for VJ/DJ or Show/lighting products can be found on our web site at:

<http://www.arkaos.net/distributors.php>

4.3 Software (MediaMaster) support

MediaMaster is the ArKaos software that is installed on your Stage server, you will find the complete user guide – including the Fixtures DMX chart - in PDF in the software installation folder.

If you need support with the MediaMaster software on your Stage Server, you can contact the ArKaos Reseller which you bought the server from.

You can also contact ArKaos directly by opening a trouble ticket in our online Support Centre at the address below. This system allows our team to receive your support requests and follow up the resolution of your problem as well as eventual future issues. Please note that our support team answers your requests during office hours (CET) on week days.

<http://support.arkaos.net/>

4.4 Contact ArKaos

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Fax: +32 2 340 86 87
E-Mail: contact@arkaos.net (not for support)
Web: <http://www.arkaospro.com>

Thank you very much for your interest in our products, we hope you will enjoy working with this server as much as we enjoyed designing it for you!

The ArKaos Team

